

What is claimed is:

1. A method for responding to digital vehicle requests, the method
5 comprising:
 - receiving a voice query by a telematics unit, wherein the telematics unit comprises at least one analog digital converter;
 - converting the voice query to a compressed digital signal;
 - transmitting the signal to a call center node in communication with
10 an information database via a wireless network;
 - parsing the signal at the call center node to determine an inquiry;
 - accessing the information database based on the inquiry;
 - formulating at least one response to the inquiry;
 - transmitting the at least one formulated response in a digital format
15 over the wireless network to the telematics unit; and
 - translating the at least one formulated response to an analog format at the at least one analog digital converter.
2. The method of claim 1 further comprising:
20 optimizing the telematics unit for transmission of the voice query to a computer call center node.
3. The method of claim 2 further comprising:
filtering the received voice query before converting it to the digital
25 signal.
4. The method of claim 2 further comprising:
compressing the voice query digital signal at the telematics unit.

5. The method of claim 1 further comprising:
transmitting the signal to the call center using a packet data
connection.

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6. The method of claim 1 wherein transmitting the at least one
formulated response in a digital format over the wireless network to the
telematics unit comprises:

transmitting the at least one formulated response in a digital
10 streaming audio format.

7. The method of claim 1 wherein the analog digital converter further
comprises a reversible digital analog converter.

15 8. The method of claim 1 wherein transmitting information via the
wireless network further comprises transmitting information via an Internet
protocol.

9 A computer usable medium including a program for responding to digital vehicle requests comprising:

5 computer readable program code for receiving a voice query by a telematics unit, wherein the telematics unit comprises computer readable program code for at least one analog digital converter;

 computer readable program code for converting the voice query to a compressed digital signal;

10 computer readable program code for transmitting the signal to a call center node in communication with an information database via a wireless network;

 computer readable program code for parsing the signal at the call center node to determine an inquiry;

15 computer readable program code accessing the information database based on the inquiry;

 computer readable program code for formulating at least one response to the inquiry;

20 computer readable program code for transmitting the at least one formulated response in a digital format over the wireless network to the telematics unit; and

 computer readable program code for translating the formulated responses to an analog format at the at least one analog digital converter.

25 10. The computer usable medium of claim 9 further comprising:
 computer readable program code for optimizing the telematics unit for transmission of the voice query to a computer call center node.

11. The computer usable medium of claim 10 further comprising:
computer readable program code for compressing the voice query
digital signal at the telematics unit.

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12. The computer usable medium of claim 9 wherein computer
readable program code for transmitting information via the wireless network
further comprises computer readable program code for transmitting information
via an Internet protocol.

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13. A system for responding to digital vehicle requests, the system
comprising:

means for receiving a voice query by a telematics unit, wherein the
telematics unit comprises means for at least one digital converter;

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means for converting the voice query to a compressed digital
signal;

means for transmitting the signal to a call center node in
communication with an information database via a wireless network;

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means for parsing the signal at the call center node to determine an
inquiry;

means for accessing the information database based on the
inquiry;

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means for formulating at least one response to the inquiry;
means for transmitting the at least one formulated response in a
digital format over the wireless network to the telematics unit; and

means for translating the formulated responses to an analog format
at the at least one analog digital converter.

14. The system of claim 13 further comprising:
means for optimizing the telematics unit for transmission of the
voice query to a computer call center node.

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15. The system of claim 14 further comprising:
means for filtering the received voice query before converting it to
the digital signal.

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16. The system of claim 14 further comprising:
means for compressing the voice query digital signal at the
telematics unit.

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17. The system of claim 13 further comprising:
means for transmitting the signal to the call center using a packet
data connection.

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18. The system of claim 13 further comprising:
means for transmitting the at least one formulated response in a
digital streaming audio format.

19. The system of claim 13 wherein the means for the analog digital
converter further comprises means for a reversible digital analog converter.

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20. The system of claim 13 wherein transmitting information via the
wireless network further comprises means for transmitting information via an
Internet protocol.